

## Multi-Factor Authentication – Portal access




The Care and Health Information Exchange (CHIE) is a computer system used by the NHS and Social Care to safely share important information about a patient with those treating them. You can use CHIE to access GP records, Community and Mental Health, Social Care, and hospital records (pathology reports, X-ray or scan reports, discharge summaries and clinic letters) for patients registered to GPs in Hampshire and the Isle of Wight.

MFA enables organisations like care homes and domiciliary care providers plus staff working from home or in the community to access CHIE via a web browser.

(MFA **does not** apply to you if you access CHIE via a Single Sign On link/button in your organisation's system).

[MFA Access/Set up guide](#)

MFA involves downloading on to your smart phone, one of the three apps listed below. These apps all work in the same way by generating a code to allow you to log onto the system.

App		Google link	Apple link
Google Authenticator		<a href="#">Google Play Store</a>	<a href="#">Apple Store</a>
Microsoft Authenticator		<a href="#">Google Play Store</a>	<a href="#">Apple Store</a>
FreeOTP Authenticator		<a href="#">Google Play Store</a>	<a href="#">Apple St</a>

## VERSION CONTROL

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