

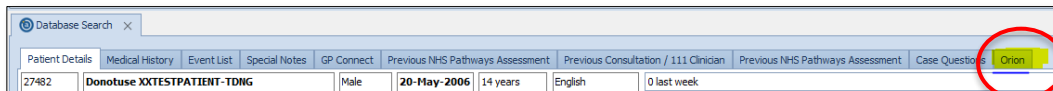
Access Guide - Emergency and OOH (inc. SCAS and PHL) (via Adastra & or iCAD)

The Care and Health Information Exchange (CHIE) is a computer system used by the NHS and Social Care to safely share important information about a patient with those treating them.

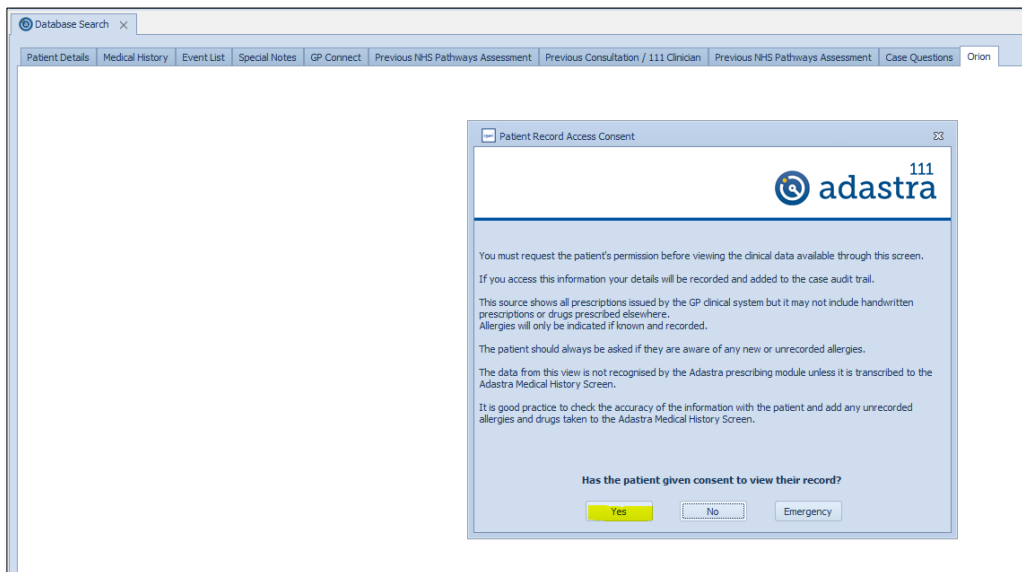
You can use CHIE to access GP records, Community and Mental Health, Social Care, and hospital records (pathology reports, X-ray or scan reports, discharge summaries and clinic letters) for patients registered to GPs in Hampshire and the Isle of Wight.

Accessing CHIE through Adastra

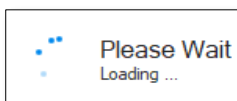
- Within the Clinician's screen, select the Orion Tab



- Select the 'Yes', 'No' or 'Emergency' button as appropriate:

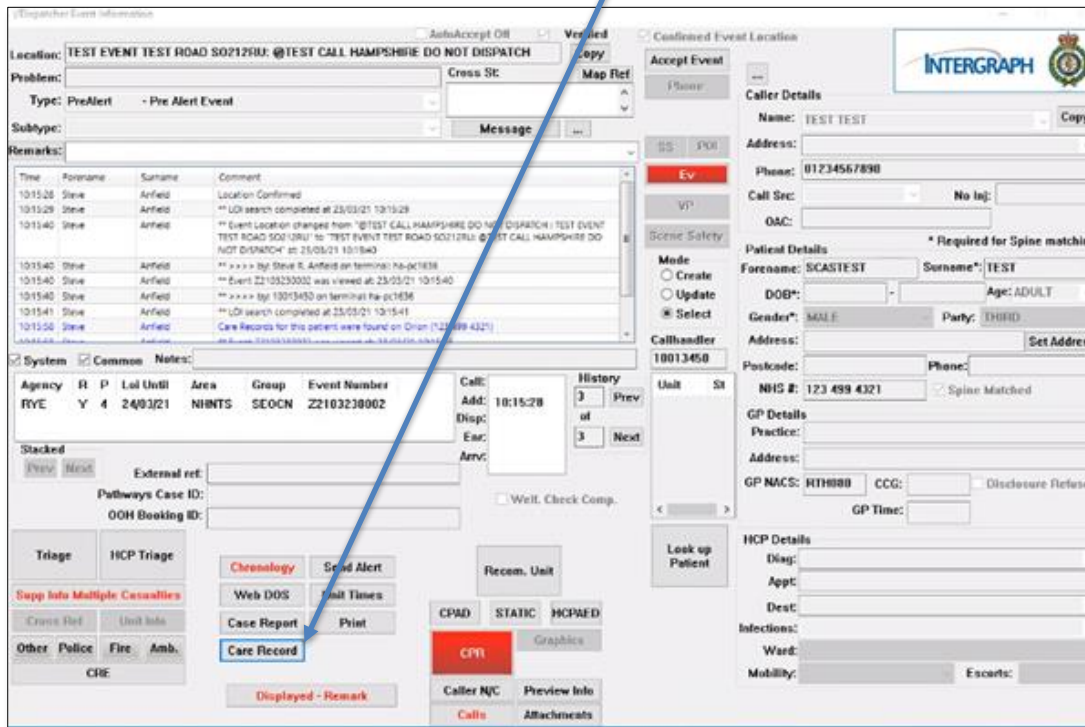


- If you select 'Yes' or 'Emergency', the patient's CHIE record will load:

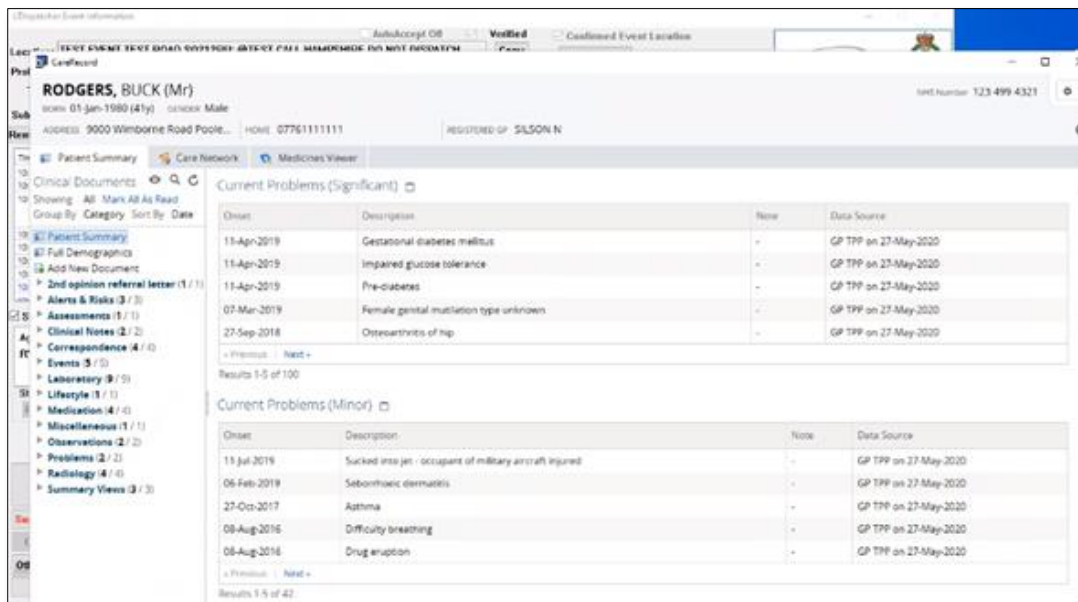


Accessing CHIE through iCAD

- With a patient selected in iCAD, click on the **Care Record** button



- The patient's CHIE record will load:



The Landing Page / Home Screen

- This is the first page that you will see, the content of which is determined by your job role (Role Based Access Level). An example of a typical Clinical Practitioner Landing Page:

XXTESTPATIENT-TDNG, DONOTUSE (MR) NHS Num

BORN 20-May-2006 (14y 8m) GENDER Male

ADDRESS C/O NHS DIGITAL TEST DATA MANAGER SOLUTION ASSURANCE 1 TREVELYAN SQ, BOAR LANE LEEDS WEST YORKSHIRE LS1 6AE EMAIL - REGISTERED GP -

[Patient Summary](#)
[Patient Summary](#)
[Care Network](#)
[Medicines Viewer](#)

Full Demographics

Patient Demographics Details

Demographics		Addresses	
FULL NAME	MR XXTESTPATIENT-TDNG, DONOTUSE	HOME	C/O NHS DIGITAL TEST DATA MANAGER SOLUTION ASSURANCE 1 TREVELYAN SQ, BOAR LANE LEEDS WEST YORKSHIRE LS1 6AE
BORN	20-May-2006 (14 years 8 months)		

Help and Assistance

- Download this and other user guides and webinars from our [information site](#).
- If you have any other CHIE specific questions or support needs, please contact the CHIE team info.chie@nhs.net

VERSION CONTROL

Document Title	Document Type	Version	Date	Source
CHIE Access Guide Emergency & OOH	Access guide	1	18/12/20	Andrew Elsdon (AE)

CHANGE CONTROL

Document Title	Version	Date	Author	Change	Purpose	Approved
CHIE Access Guide Emergency & OOH	1.2	13.06.23	KG	SQ	Update	KG