



Access Guide – Solent NHS Trust

The Care and Health Information Exchange (CHIE) is a computer system used by the NHS and Social Care to safely share important information about a patient with those treating them. You can use CHIE to access GP records, community records and hospital records (pathology reports, X-ray or scan reports, discharge summaries and clinic letters) for patients registered to practices in Hampshire and the Isle of Wight.

Accessing CHIE through Solent SystmOne:

- Solent NHS Trust staff can access CHIE directly from SystmOne

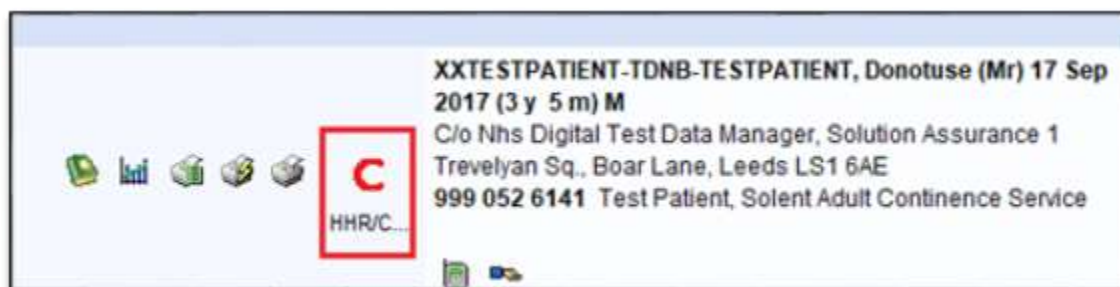
IMPORTANT: In this new upgrade – all clinical/admin information recorded in the ‘springboards/clinical templates’ by the services will be uploaded to CHIE as soon as the patient record is saved in SystmOne. This will include all free text information recorded in the templates for the patient.

Some SystmOne units have been deemed as ‘sensitive’ and not ‘relevant for patient care’ by Information Governance and hence will not be able to feed this information into CHIE. However, they will be able to access all clinical information recorded by other organisations involved in patient care through CHIE.

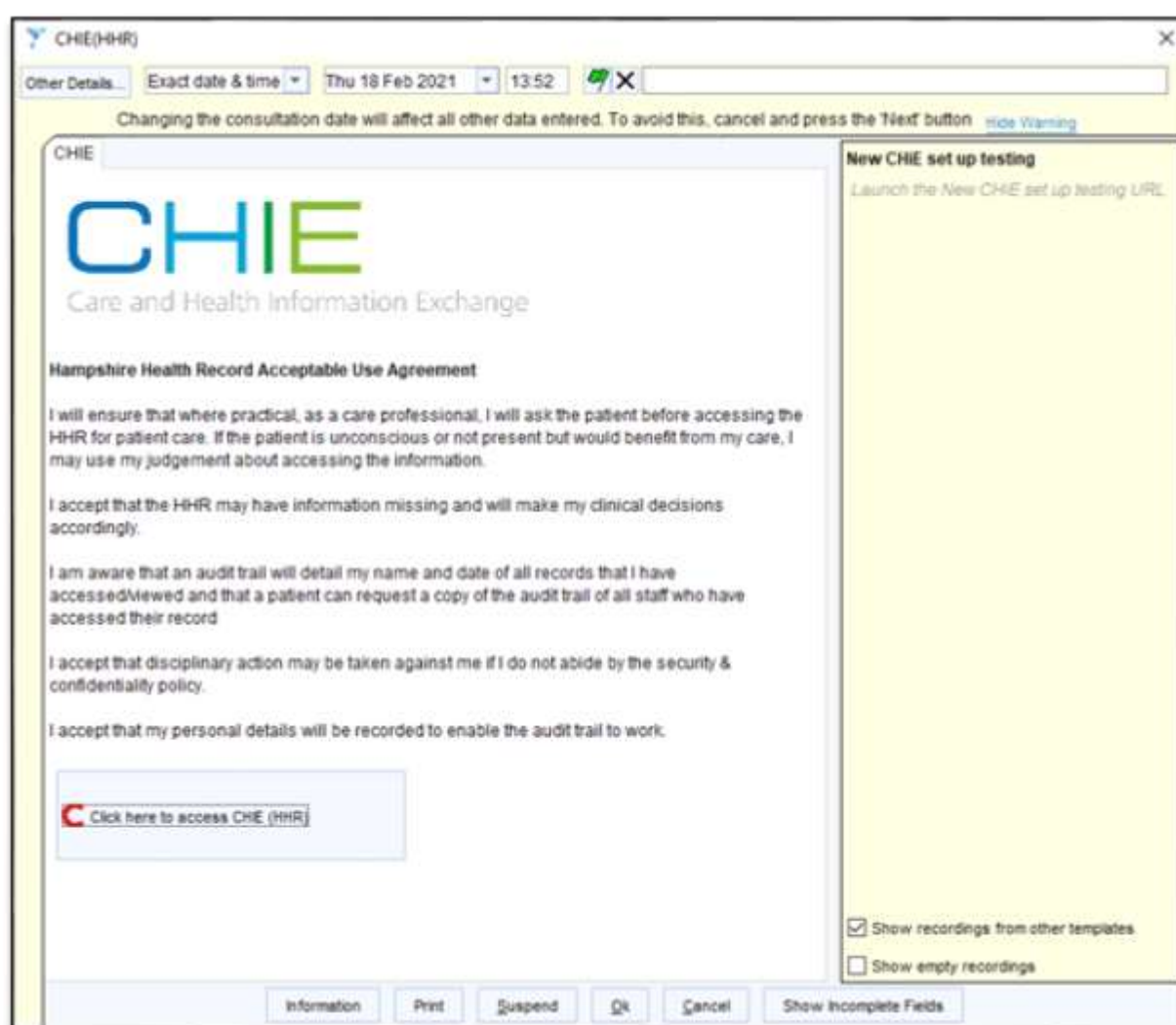
If you have any queries or concerns please contact Information Systems via the form – ‘Access/Advice/Issues with Clinical systems’ on MYIT Portal on the link - <https://portal-uk-prdc.cgi.com/ux/myitapp/#/catalog/home>

If you cannot access the above link, then please contact IT helpdesk (CGI) on **0345 605 1334**.

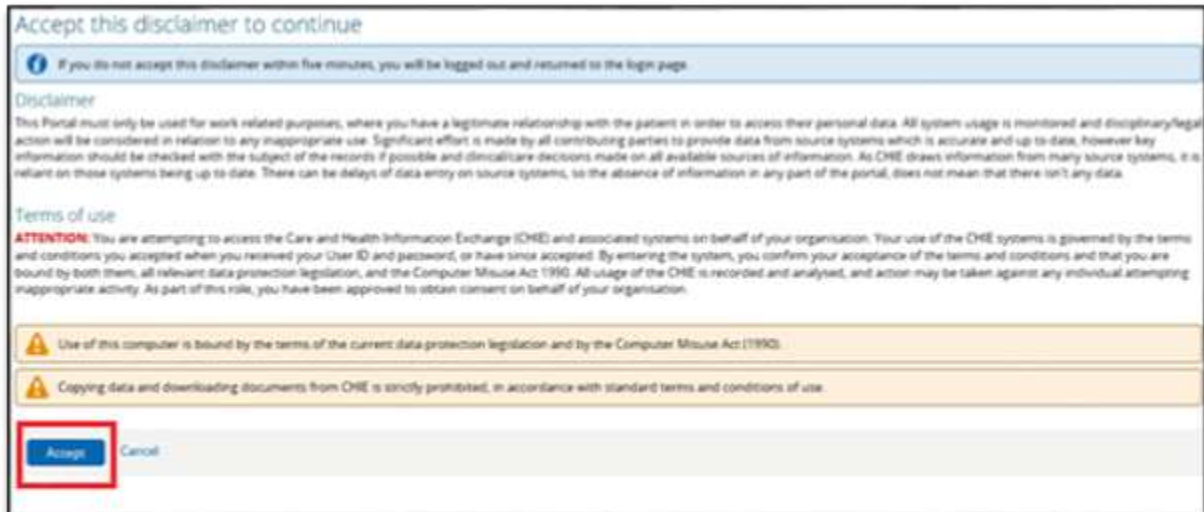
- With a patient record open in SystemOne, click on the **CHIE(HHR)** link on the toolbar on the top right of the screen to the left of the patient demographic box



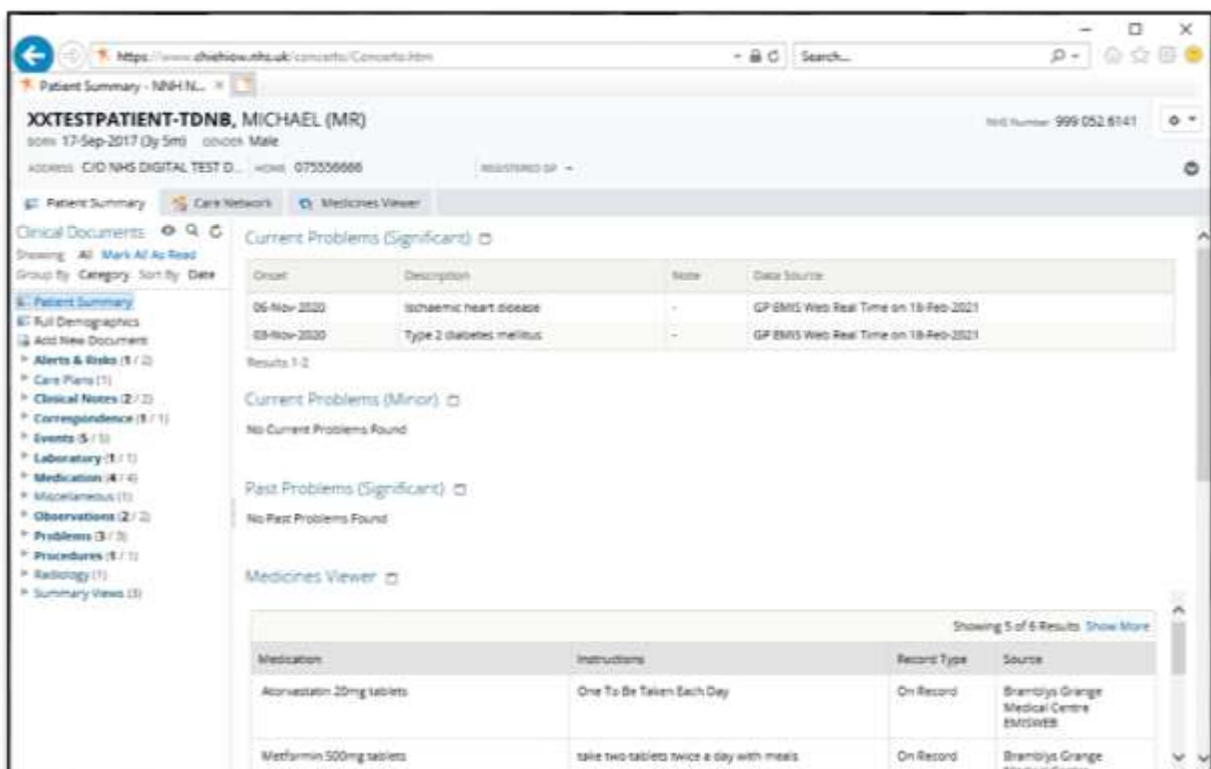
- Please read the CHIE Acceptable Usage Agreement displayed on the screen and click on the **Red C** button on the bottom of the screen to access CHIE.



- If you are accessing CHIE for the very first time you will receive the below disclaimer that you will be asked to read and accept. Please ensure you read and accept this screen.



- Once accepted, you will access the CHIE record for the selected patient, also called the 'landing page/Patient home page'



Help and Assistance:

- Download this and other user guides and webinars from our information sites:
[Staff facing website](#) or [Public facing website](#).
- For any other concerns and queries please contact Information Systems via the form – ‘Access/Advice/Issues with Clinical systems’ on MYIT Portal on the link - <https://portal-uk-prdc.cgi.com/ux/myitapp/#/catalog/home>
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VERSION CONTROL

Document Title	Document Type	Version	Date	Source
CHIE Access Guide Solent NHS Trust	Crib Sheet	1	18/02/2021	Saleha Quadri

CHANGE CONTROL

Document Title	Version	Date	Author	Change	Purpose	Approved