Access Guide – TPP SystmOne Practices and Hubs
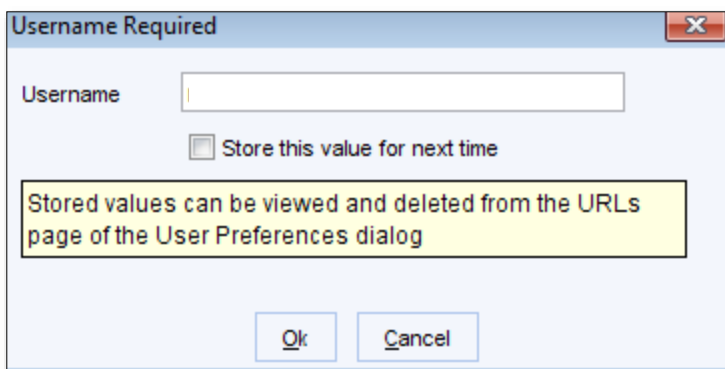
The Care and Health Information Exchange (CHIE) is a computer system used by the NHS and Social Care to safely share important information about a patient with those treating them.

You can use CHIE to access GP records, Community, and hospital records (pathology reports, X-ray or scan reports, discharge summaries and clinic letters) for patients registered to GPs in Hampshire and the Isle of Wight.

Accessing CHIE using Single Sign On

- With a patient record displayed, click on the toolbar and select the CHIE SSO icon

- The first time that you select the icon, you will see the following prompt. Once this has been completed you will not be prompted again.
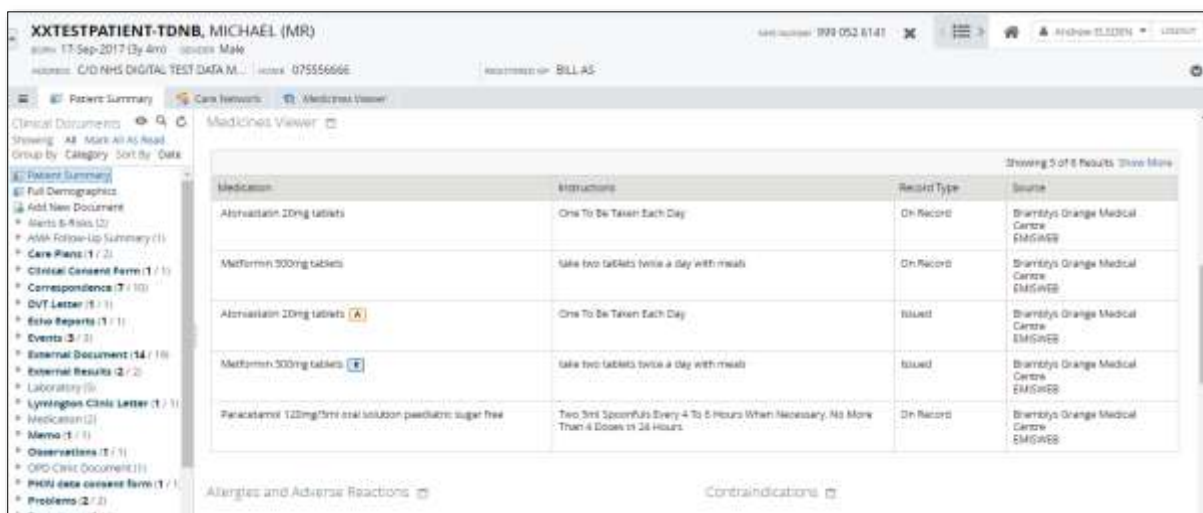

Enter your SystmOne username and select the 'Store this value for next time' tick box. Click Ok.

N.B. The record displayed will always be that of the patient that you are currently viewing in SystmOne. If you are using multiple windows, take care that you are viewing the correct record.

The Landing Page / Home Screen

- This is the first page that you will see, the content of which is determined by your job role (Role Based Access Level). An example of a typical Clinical Practitioner Landing Page:

Help and Assistance

- Download this and other user guides and webinars from our information sites:

Staff facing website or Public facing website

If you have any other CHIE specific questions or support needs, please contact the CHIE team info.chie@nhs.net

VERSION CONTROL

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CHIE Access Guide TPP SystmOne	Crib Sheet	1	18/12/20	Andrew Elsden (AE)

CHANGE CONTROL

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